Arizona Dept. of Health Services Division of Behavioral **Health Services**

Encounter Tidbits



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RBHA Questions

Procedure Code 90801

Question: If a provider bills procedure code 90801 is this inclusive of medical history, report writing and review of other medical records? If so, do edits exist that would prevent an independent practitioner from billing 90801 with other professional codes?

Answer: Procedure code 90801 is inclusive of medical history, report writing and review of other medical records. However, while there may be edits that would prevent the use of other codes, there is no edit preventing the use of 90885 with 90801. Therefore, it would be considered acceptable to bill both 90801 and 90885. Please note 90885 references evaluation of a psychiatric nature, while 90801 references evaluation of a medical nature.

Rate Code and Key Code Discrepancy

For RBHA clients who have a Title XIX/XXI eligible rate code and a Non-Title XIX/XXI key code, or a Non-Title XIX/XXI rate code and a Title XIX/XXI key code, for the same time span, RBHA's must verify what health plan the client is enrolled in, as referenced in policy 2.18, Title XIX and Title XXI eligibility.

Health Plan

000850 Federal Emergency Services

000950 State Emergency Services

002220 Voluntary Withdrawal due to

incarceration or exceeding IMD limit

If a client enrolled in one of these health plans is eligible for any behavioral health services, it would be emergency services only through the health plan. The RBHA would not be responsible for providing behavioral health services to clients enrolled in any of these health plans

even if the rate code and/or key code were Title XIX/XXI eligible.

All clients determined currently Non-Title XIX/XXI must be screened for potential eligibility and assisted in the eligibility determination process by the RBHA.

Fraud and Abuse Awareness

Please ensure providers and members know how and where to report fraud and abuse. It is our objective to be proactive in the prevention and detection of fraud and in the Behavioral Health System. abuse Those wanting to report possible fraudulent activity may do so by contacting their RBHA Fraud and Abuse Coordinator, or may report directly to Michael Carter (Fraud and Abuse Investigator, Division of Behavioral Health Services) at

(602) 553-9075. Callers may remain anonymous.

Edit Alerts

The Office of Program Support has created a process of informing RHBA IT personnel when new edits are added, or when edit changes occur. The notifications, called Edit Alerts, will be sent via fax and e-mail. Please be advised. The Office of Program Support will expend every effort to ensure an adequate notification period; However, it may not always be possible to notify RBHA staff a full 90 days prior to implementation.

Intake Edits

Effective February 1, 2003, if a client ID is present on a new intake; it must match an existing client ID in the CIS system. If it does not match an existing client ID, it will be rejected by the system with error message, "Invalid Client Identification."

Top Monthly Pended Encounters

These edits continue to represent the majority of the pended encounter problems and may be sanctionable.



Z720–Exact Duplicate Found

Encounters are pending because at least one claim was found in the system that matches the pending claim. These claims need to be researched by the RBHA's to determine the cause for the exact duplicate. Multiple units of service for the same client on the same day should be combined. For example: If a client is seen for Peer Support twice in one day, W4048 should be billed on one claim with two units instead of two claims for one unit each.

The number of encounters pended for Z720 are as follows:

Value Options	13,999
NARBHA	823
EXCEL	168
CPSA 5	11
CPSA 3	6

R600 - Medicare Coverage Indicated But Not Billed

Encounters are pending because the TPL file indicates the recipient has Medicare coverage, but the claim has been submitted with the Medicare fields blank. If the TPL file indicates a recipient has Medicare, claims must be submitted with a dollar amount. If the service is not a Medicare covered service, zero must be entered in the Medicare fields. A zero value indicates Medicare did not cover or denied the service.

The number of encounters pended for R600 are as follows:

7,237
479
177
164
36

P295-Service Provider Terminated During Service Date Span

Encounters are pending because the AHCCCS system indicates the billing provider's enrollment status as terminated prior to the billed dates of service. Providers can check their enrollment status in PMMIS PR070. The number of encounters pended for P295 are as follows:

Value Options	2,578
NARBHA	1,148
CPSA 5	104

ADHS/DBHS Office of Program Support Procedures Manual Distributed

The ADHS/DBHS Office of Program Support has completed work on procedure manuals for the unit. The manuals were distributed on February 13, 2003 during the last RBHA/IT meeting. Please contact your RBHA Representative if you are interested in training on proper use of the manual.

New and Proposed DBHS Edits

Effective April 1, 2003 DBHS will implement edits N155 and N156, which will validate whether or not a client has Medicare eligibility.

Also effective April 1, 2003 DBHS will add an edit to deny encounters with diagnosis code 799.9, unless the procedure COS is 31 (non-emergency transportation) or the service is an S-code procedure. An edit number has not yet been assigned.

Currently, DBHS is working on an edit that will not allow the override of exact duplicates as in the past. The exact duplicate edit will fail encounters submitted with the same Client ID, Provider ID, date of service and procedure code.

For questions on these or any other DBHS edits, please contact either Kevin Gibson at (602) 553-9101 or Javier Higuera at (602) 553-9085.

Promotions and New Hires

Kayla Caisse has accepted an offer to fill the vacant Encounters Manager position. Kayla began her new duties on February 3, 2003. Please join us in congratulating Kayla on a job well done.

The Office of Program Support has hired two new employees. Shameeka Johnson began on February 18, 2003. Shameeka comes to us from the Department of Health Services, Office of Bio-terrorism Preparedness and Epidemic Response. Jan Hippe began on February 10, 2003 and fulfills the Certified Procedural Coder position at the Office of Program Support Services.

Please extend a warm welcome to both of our new coworkers.

Encounter Tidbits Editorial Staff Ruth Bateman, Kayla Caisse, Barbara Carr, Michael Carter, Kevin Gibson, Javier Higuera, Stacy Mobbs